

11. If the sky was the limit, what else could we have done to make your stay exceptional?

12. River's Edge aims to communicate and represent the good news of Jesus Christ as well as partner with others who share this vision. If applicable, did you feel supported by River's Edge Camp and Conference Centre?

Guest Group Information:

Guest Group _____
Organization _____
Contact Name _____
Arrival Date _____
Departure Date _____

Contact Information: (optional)

(if you have requested information from us please fill in the following)

Your Name _____
Address _____
City _____ Prov. _____ P.C. _____
Phone _____
Alt. Phone _____
E-mail _____

To complete on-line please follow the link at:
www.riversedgencamp.org/bookings/index.html

Thank-you for taking the time to complete this evaluation of our services on behalf of your group.

We value the opportunity to provide you with an excellent experience and the results of this will help us continually improve our service to you.

The River's Edge Service Team



River's Edge
Camp & Conference Centre

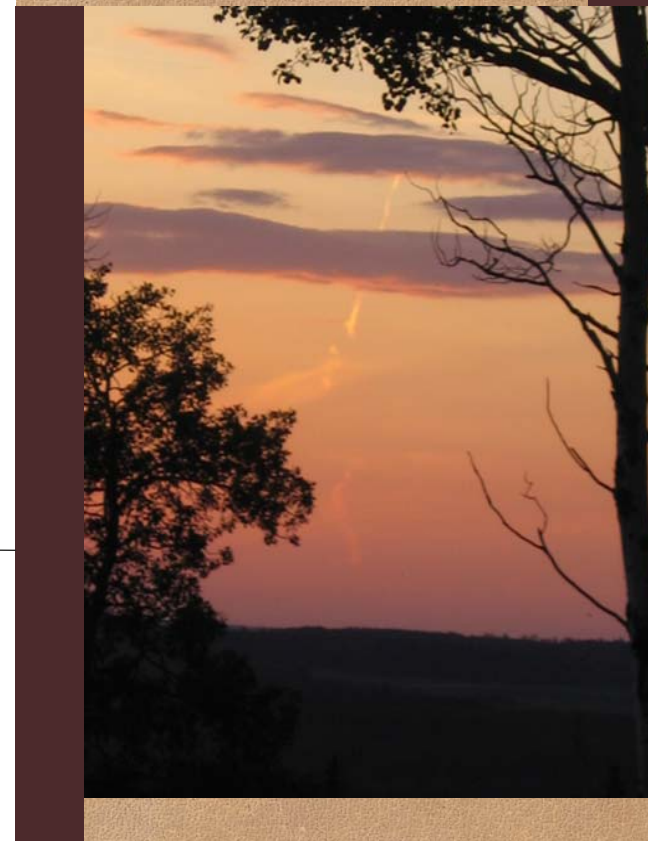
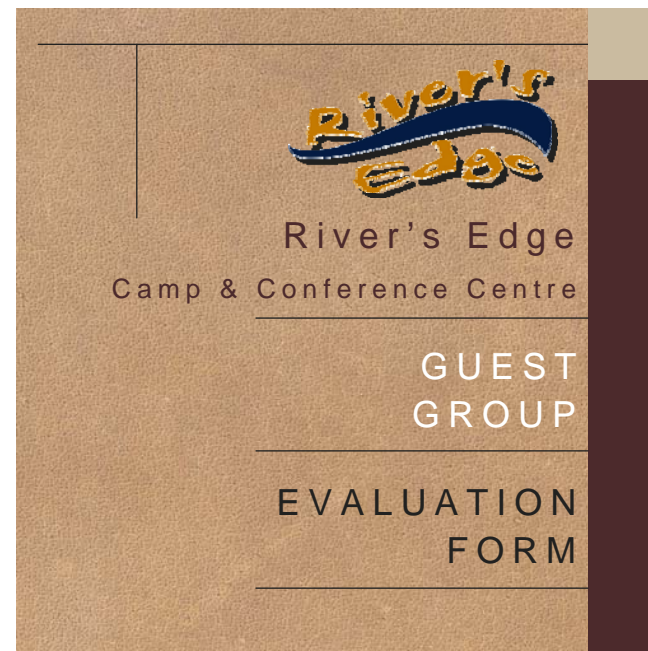
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1. Please rate our FOOD-RELATED services on a scale of 1 (poor) to 5 (excellent)

Quality of food and beverage provided	1	2	3	4	5	N/A
Quality, variety and nutrition of food and beverages provided	1	2	3	4	5	N/A
Quality of special diets and allergies food provided (if applicable)	1	2	3	4	5	N/A
Overall experience of our food and beverage services	1	2	3	4	5	N/A

Additional comments on FOOD RELATED SERVICES:

2. Please rate our ACCOMMODATIONS on a scale of 1 (poor) to 5 (excellent)

Cleanliness/general condition of Bedrooms	1	2	3	4	5	N/A
Cleanliness/general condition of Inn	1	2	3	4	5	N/A
Cleanliness/general condition of Cabins	1	2	3	4	5	N/A
Cleanliness/general condition of Bathrooms	1	2	3	4	5	N/A

Additional Comments on ACCOMMODATIONS:

3. Please rate our RECREATION FACILITIES on a scale of 1 (poor) to 5 (excellent)

Maintenance/general condition of meeting rooms	1	2	3	4	5	N/A
Suitability of conference equipment	1	2	3	4	5	N/A
Maintenance/general condition of bathrooms	1	2	3	4	5	N/A

Additional Comments on RECREATION FACILITIES:

4. Please rate our ACTIVITIES on a scale of 1 (poor) to 5 (excellent)

Suitability of activities	1	2	3	4	5	N/A
Safely and conducted enjoyably	1	2	3	4	5	N/A
Range of activities offered	1	2	3	4	5	N/A

Additional Comments on ACTIVITIES:

5. Please rate our SERVICE TEAM MEMBERS on a scale of 1 (poor) to 5 (excellent)

Efficiency and responsiveness of Guest Group Coordinator	1	2	3	4	5	N/A
Information provided via post/email	1	2	3	4	5	N/A
Arranging final details with Guest Group Coordinator	1	2	3	4	5	N/A
Helpfulness of Guest Group Host	1	2	3	4	5	N/A
Overall helpfulness of River's Edge Service Team	1	2	3	4	5	N/A

Additional Comments on SERVICE TEAM MEMBERS:

7. If applicable, what other conference centers have you visited before?

8. What was the purpose of your stay?

- | | |
|--|--|
| <input type="checkbox"/> Adult Group | <input type="checkbox"/> Band/Choral Camp |
| <input type="checkbox"/> Church Group | <input type="checkbox"/> EMCC Congregation |
| <input type="checkbox"/> Family Camp | <input type="checkbox"/> Family Reunion |
| <input type="checkbox"/> Ladies Retreat | <input type="checkbox"/> Men's Retreat |
| <input type="checkbox"/> Outdoor Education | <input type="checkbox"/> School Group |
| <input type="checkbox"/> Youth Camp | <input type="checkbox"/> Wedding |
| <input type="checkbox"/> Other, please specify _____ | |

9. Why did you choose to stay at River's Edge Camp? Please rank for "1" (highest priority) to "8" (lowest priority).

- ___ Accommodations
- ___ Affordability
- ___ Convenient Traveling Distance
- ___ Good Customer Service
- ___ Good Food/Menu
- ___ Showing Support for River's Edge
- ___ Spectacular Views
- ___ Other, please specify _____

10. If you would like further information about River's Edge Events. Please tick any of the following which interest you.

- Band Camp Event
- Choral Camp Event
- Ecotourism Event
- Environmental Education Event
- Family Reunion Event
- Horsemanship Event
- Leadership Development Event
- Outdoor Education Event
- Paintball Event
- River's Edge Children's Programs
- River's Edge Family Camp
- River's Edge Youth Programs
- Team Building & Initiatives Event
- Other, please specify _____

11. EXCELLENT SERVICE NOMINATION- was there an aspect of service or an individual Service Team Member that you would like to commend?
